

Notebook Programme FAQs

When will students receive their notebooks?

Students attending a St Cuthbert's ICT school should receive their notebook at the ICT school if the notebook has been ordered by the end of November. Year 5 students will receive their notebook at the start of Term 1.

For other parents who want to receive the notebook prior to the start of Term 1, the College will advise collection days in December and January. We expect that Notebooks ordered prior to the end of November will be available for collection prior to Christmas.

Do I need to buy any additional software?

No, the College will install all software needed to the notebooks before they are delivered. The cost of software (approximately \$80) to cover software licenses for Microsoft Office, Adobe Creative Suite and Symantec Anti-virus is part of the annual stationery requirements list.

Can I install any additional software to the notebook?

Yes, the notebook is your daughter's possession, and can have additional software installed and customized. The only software we request that is not installed is Peer-2-Peer file sharing software.

I am not able to pay the full price for a notebook. Is there a finance option available?

Yes, the College recognizes that some parents wish to spread the cost over a period of time and the recommended supplier has finance options available.

Will I be able to connect the notebook to my wireless network at home?

Yes. When your daughter receives her notebook the account she uses to log in to the notebook will give you access to all of the computer so that you can connect to wireless networks, install printer software and the other typical peripherals you would connect to a computer.

How do I know that the College's programme is the most cost effective way to obtain a notebook?

The table below compares 3 different purchase methods

	Dick Smith Electronics	Apple Online Store	St Cuthbert's College Programme
MacBook Pro 13"	\$1,999.00	\$1,839.00	\$1,856.00
3 year Apple Protection Plan	\$399.00	\$279.00	Included in above cost
Subtotal	\$2,398.00	\$2,118.00	\$1,856.00
3 year insurance policy			\$517.50
Total			\$2,373.50

The costs above are correct as at 16 November 2011, and are inclusive of GST.

The 3 year insurance product must be purchased if purchasing through the College programme.

If I buy my daughter's notebook through a different source, are there any other costs I should be aware of?

Yes, there will be a cost of \$200 for installing the College's set of software to the notebook, and configuration for printing and networking, and a cost for any loan notebook if needed.

If I don't buy my daughter's notebook from the College's recommended supplier, can my daughter get a loan notebook?

Yes, we want students to be able to have a notebook in class. However, there is a \$30/week charge for this.

How long can my daughter use this notebook at the College for?

The recommended life-cycle of a notebook is 3 years. However, we recognize that for some parents a longer life-cycle is desirable. A warranty and insurance option is available to cover the 4th year of usage which must be purchased with the notebook. After the 4th year your daughter is able to keep using the notebook at the College, but it is possible that there will be some applications which do not function on her notebook. If you wish to use a notebook which is older than 3 years, please contact the College by email, notebook@stcuthberts.school.nz to confirm the suitability of the equipment.

I expect to have more than one daughter at the College in the future. Can I swap notebooks between my daughters?

Yes, but it will be your daughters' responsibilities to move any data and files between the notebooks and to install any additional applications.

What happens if the notebook is damaged?

The College has a fleet of loan notebooks which are provided to students if their own notebook is damaged. These notebooks are available at no cost where the student's own notebook was purchased through the College's recommended supplier.

The repair of the notebook is handled by the notebook clinic who handle the repair in conjunction with the manufacturer's authorised repair centres.

Does the College recommend a particular model case for the notebook?

The College's supplier has a range of cases available. The College does not mandate the use of a particular case as we recognise the individual needs of students with regards to how they travel to and from school, and other equipment which may be brought to school each day.

At a minimum we expect that notebooks are stored in a slipskin case inside a College backpack.